



## Business, Planning and Transport Policy and Scrutiny Committee Briefing

**Date:** Wednesday 15<sup>th</sup> November

**Portfolio:** Cabinet Member for City Highways

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### 1. Transport

- 1.1 38 locations outside of schools are part of the 20mph trial, launched on 5<sup>th</sup> September. 40 Vehicle Activated Signs have been installed as part of this, informing drivers if they are exceeding the 20mph limit.
- 1.2 A leaflet publicising the trial will be sent to affected residents and a range of interested parties inviting their views and comments.

### 2. Highways

2.1 The table below shows the performance for reactive highway works on the carriageway and footway.

	July Performance		August Performance		Target from 1 April '14	Previous Contract Target
<b>Priority 1 (2 hour)</b>	99%	↓	97%	↓	98%	98%
<b>Priority 2 (24 hour)</b>	98%	↔	98%	↔	98%	95%
<b>Priority 3 (10 day)</b>	100%	↑	96%	↓	98%	90%
<b>Priority 4 (28 day)</b>	86%	↓	99%	↑	98%	83%

Performance levels were achieved for 24 hour and 28 day jobs, but below Service Level Agreement (SLA) target for 2 hour and 10 day jobs.

We attended 102 Priority 1 jobs during August. 3 of these were out of SLA due to IT problems with our Icon system, which have now been rectified.

### **3. Preventative Maintenance**

#### **3.1 Planned Preventative Maintenance Footway – 2017/18**

The following footway schemes are currently onsite:

Chepstow Road – W2

Wellbeck Street – W1G

Waterloo Bridge – WC2

This year's PPM footway programme is 76% completed.

#### **3.2 Planned Preventative Maintenance Carriageway – 2017/18**

The following carriageway resurfacing schemes are currently on site:

Elgin Avenue – W9

Wigmore Street – W1U

Belgrave Road – SW1V

Praed Street – W2

This year's PPM carriageway programme is 73% completed.

### **4. Parking**

4.1 The diesel surcharge on pay-to-park tariffs in the Low Emission Neighbourhood (LEN) has seen a 12.72% reduction in pre-2015 diesel vehicles paying to park in the area.

4.2 A new debt management service has been procured, with the new contract with Marston Group Ltd. due to commence on 1<sup>st</sup> November. This includes a number of service enhancements regarding the collection and sourcing of parking-related debt and also includes the additional provision of an abandoned and untaxed vehicle service.

4.3 Parking Services is in the process of procuring a car sharing service to supersede the current car club provision, which has been extended via a waiver until 31<sup>st</sup> January. The procurement is in two lots, covering 'fixed' and 'floating' provision.

4.4 Contract extension discussions with the respective providers are in progress for the Business Processing & Technology, People & Resources and Bay Sensor contracts.

4.5 The trial to deploy marshals directly to their beats from home has been successful and is being rolled out further with expected efficiencies of around £500,000 per annum.

### **5. Electric Vehicles**













5.1 There are currently 162 Electric Vehicle (EV) on-street charging points. 97 of these are in dedicated EV-only bays, 44 in dedicated car club bays and a further 21 have been retrofitted into lamp columns. Funding has been secured to deliver up to a further 80 points this year.

5.2 From January 2018, all new taxis must be zero-emission capable. Officers are working with Transport for London to identify suitable rest ranks where, subject to planning consent, rapid charging units can be installed. In addition, discussions are underway to implement the first zero-emission working taxi rank in the LEN - only zero-emission capable taxis will be able use this rank.

5.3 Potential on-street and off-street locations for rapid charging units for general use are being sought.

## 6. Lighting

6.1 The table below shows the current performance for reactive responses for lighting.




	June Performance		July Performance		August Performance		Target from 1 April 14	Previous Contract Target
<b>Priority 1 (2 hour)</b>	100%		98%		96%		98%	98%
<b>Priority 2 (24 hour)</b>	100%		100%		100%		98%	98%
<b>Priority 3 (48 hour)</b>	99%		99%		100%		98%	90%
<b>Priority 4 (7 day)</b>	100%		100%		100%		98%	98%

6.2 This year to date, 2654 maintenance activities have been completed, of which 42% were relating to outages. It should be noted that on average the time taken to fix outages is approximately 14 hours.

6.3 There has been an increase in the number of reported day burning lights. An evaluation of CMS control along with options for the future is currently underway and photo-electric cells are now being implemented to correctly control lights where signalling issues are experienced. Since the implementation of photo-electric cells, we have fixed 928 day burners

## 7. Road Management

7.1 The table below shows the number of Fixed Penalty Notices (FPNs) issued to work promoters for failure to correctly apply for permits to work. This includes both the utilities and our own contractors. The number of FPNs issued fluctuates based on the errors within promoters' work.

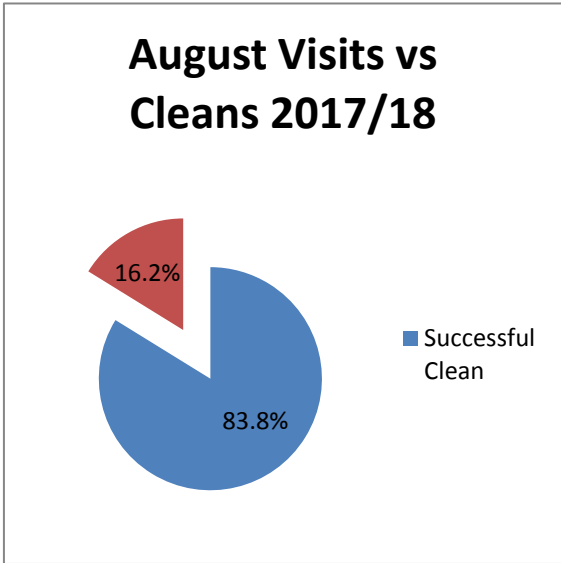
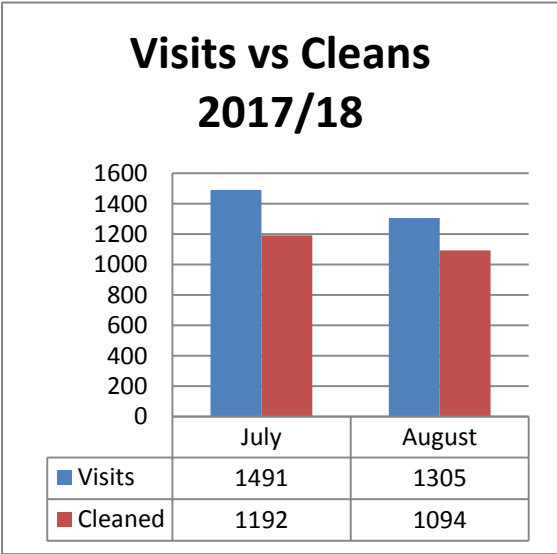
	June Performance		July Performance		August Performance		Target
<b>FPNs</b>	79		68		60		60

7.2 The table below shows the volume of activities on the highway:

	June Volume	July Volume	August Volume	Previous three months' average
Utility Works	822	798	776	799
Crane Licences	92	106	85	94
Temporary Structures	193	205	162	187
Road Closures	146	145	124	138

**8. Surface Water Management**

8.1 August routine and reactive services reported no operational issues but have continued to experience a number of inaccessible gullies, with vehicle-over dominantly taking the majority of the inaccessible gullies. The rate of successful cleans has improved from July's 79.9% to 83.8%



8.2 Partnership working with Westminster City Council Parking trialled a car lifter on 24<sup>th</sup> and 25<sup>th</sup> August to complete revisits (failed-attempts) in preparation for the Notting Hill Carnival. Over the two day lift and shift pilot, it was shown that, with some adjustments, this scheme can greatly improve efficiencies on the routine/reactive cleaning service. Over the two-day trial 29 gullies were attended, with 13 vehicles moved and 3 gullies not cleaned.

8.3 The integration of the surface water management programme to consolidate the drainage improvements at known locations with significant problems is continuing.

## **9. Public Protection**

### **9.1 Increase in Moped Enabled Crime**

Since 2016, the Metropolitan Police Service has identified a significant increase in crimes, especially smash and grabs, committed by offenders riding mopeds. A more serious incident, which resulted in a number of stabbings and the murder of a resident, occurred in October for which two Westminster residents have been remanded in custody.

Our overarching strategy in response to moped-enabled crime has been to focus on ways in which we can strengthen and expand multi-agency and cross-border working to support the police.

The service is working closely with the Police and other partners to improve intelligence sharing, to identify those at risk of becoming either a victim or offender and ensuring the right support is in place to prevent this. We are also working with the safer schools partnership to raise awareness.

### **9.2 London Crime Prevention Fund and Co-commissioning**

Westminster has been allocated London Crime Prevention Funding (LCPF) over the next four years, which pays for our Integrated Gangs Unit (IGU), specialist services to support victims of violence against women and girls, services to reduce reoffending of adult and youth offenders, and tackling anti-social behaviour (ASB). The City Council's allocation reduces year on year from c. £1.1m to c. £450k from 2019/20 onwards.

However, there is flexibility to roll-forward any unused funds between 2017/18 and 2018/19. Therefore, it is currently anticipated that we will be able maintain the current level of service provision until the end of March 2019.

Further work over the coming months will consider the implications for 2019/20 onwards, alongside the development of expressions of interest for Tranche 2 of the LCPF Co-commissioning fund, once the priorities for this phase have been announced.

### **9.3 Autumn Nights**

We have worked with the Police, London Fire Brigade, schools and youth services to ensure a safe environment between Halloween and Bonfire Night. Fire Safety presentations also took place in primary and secondary schools during this period.

### **9.4 Effective Neighbourhood Working Programme**

Engagement on the delivery of a new model for more effective working in our neighbourhoods with staff and partners has started. This is a Council-wide programme which will be delivered in two phases: City Management and Communities, Growth Planning and Housing, and Public Health in 17/18 with Children's Services, Adult Services and partners starting in March 2018. This approach is designed to save £900k in 2018/19.

Workshops have been held with program leads from Digital and Public Health to ensure programme objectives and timescales align. Unions have been briefed on the programme on a monthly basis and will continue to be briefed regularly throughout the programme.

## **9.5 Reducing the Harm of Shisha**

The Council wants to help people make informed choices about shisha, while also making sure that businesses offering shisha do so safely, legally and with minimal disturbance to others.

The City Inspector service has been working to identify premises where there is harm involved in the use of shisha. The majority of the issues relate to smoking in an enclosed area and breaches of the Health Act. There have been 35 Health Act-related visits to shisha cafes in the 2nd Quarter of 2017/18.

## **9.6 Warrant Executed Against Premises Breaching the Health Act**

City Inspectors led a multi-agency operation to execute a search warrant from a venue with a long history of non-compliance and obstruction.

Upon entering the premises, over sixty customers were found on the 6th floor, with numerous offences under the Health Act being committed due to the large amounts of shisha pipes being smoked. Further Health Act offences were detected in the basement. City Inspectors, Police, Trading Standards, and Health and Safety then carried out a systematic search of the premises and seized all items relating to offences that had been observed.

## **9.7 Street Population Summit**

Despite the significant reductions that have been seen in the number of rough sleepers, there continues to be concern about the number of people openly taking drugs, committing anti-social behaviour and begging. There is also concern about the welfare of these individuals. A street population summit is being held, chaired by the Leader, on the 6<sup>th</sup> of November with a range of key partners to discuss the issues and our approach going forward.